

What we do

How does Primelending protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Primelending collect my personal information?	We collect your personal information, for example, when you ■ Apply for a loan or give us your income information ■ Provide employment information or give us your employment history ■ Provide your mortgage information We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only ■ sharing for affiliates' everyday business purposes - information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account - unless you tell us otherwise.

Definitions

Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. ■ <i>Our affiliates include certain financial and non-financial companies with a common corporate ownership by Hilltop Holdings Inc. entities.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. ■ <i>Nonaffiliates that PrimeLending may share your information with are homeowner insurance, utility company, and student loan debt forgiveness providers.</i>
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. ■ <i>PrimeLending doesn't jointly market.</i>

Other important information

Vermont residents: We will not disclose information about your creditworthiness to our affiliates and will not disclose your personal information, financial information, credit report, or health information to nonaffiliated third parties to market to you, other than as permitted by Vermont law, unless you authorize us to make those disclosures. Additional information concerning our privacy policies can be found at [www.primelending.com](https://www.primelending.com/legal-disclosures/privacypolicy.pdf) (<https://www.primelending.com/legal-disclosures/privacypolicy.pdf>) or call (800) 294-1499.

California residents: We will not share your personal and financial information with our affiliated companies if you tell us not to do so. If you do not want us to share this information, please see the Privacy Notice for California Residents (<https://www.primelending.com/legal-disclosures/plccpaprivacynoticeforcaliforniarésidentsv5.pdf>).

Nevada residents: We are providing you this notice pursuant to state law. You may be placed on our internal Do Not Call list by calling (800) 294-1499, or writing to PrimeLending, Attn: Compliance Department, 18111 Preston Road, Suite 900, Dallas, TX 75252. For more information, contact us at the above address. You may also contact the Nevada Attorney General's office: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington Street, Suite 3900, Las Vegas, NV 89101; Phone: (702) 486-3132; Email: BCPINFO@ag.state.nv.us

North Dakota: In addition to opting-out of the sharing of information listed in this disclosure, North Dakota law (N.D. Cent. Code §§6-08.1-01 *et seq.*; N.D. Admin. Code §§13-02-21-01 *et seq.*) requires you to consent to, or "opt-in" to, the sharing of such information.

North Dakota Mail-in Form

If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.

☐ Apply my choices only to me

Mark any/all you want to allow:

- ☐ Do allow your affiliates to use my personal information to market to me.
☐ Do share my personal information with nonaffiliates to market their products and services to me.

Your consent will be valid until _____, at which time we will desist sharing the information checked above.

By signing below, you hereby consent to the sharing of the information indicated above, for the time period specified.

_____ - **BORROWER** - _____ - **DATE** - _____

_____ - **BORROWER** - _____ - **DATE** - _____

Name	
Address	
City, State, Zip	
Loan #	

Mail to:
PRIMELENDING, A
PLAINSCAPITAL COMPANY
18111 PRESTON ROAD,
SUITE 900
DALLAS, TX 75252

Vermont: In addition to opting-out of the sharing of information listed in this disclosure, Vermont law (VT Regulation B-2018-01 Sec. 7(G)) requires you to consent to, or "opt-in" to, the sharing of such information.

Vermont Mail-in Form

If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.

☐ Apply my choices only to me

Mark any/all you want to allow:

- ☐ Do allow your affiliates to use my personal information to market to me.
☐ Do share my personal information with nonaffiliates to market their products and services to me.

Your consent will be valid until _____, at which time we will desist sharing the information checked above.

By signing below, you hereby consent to the sharing of the information indicated above, for the time period specified.

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